

# Terms and conditions

## 1. How to order

1.1 Orders are accepted by post, facsimile, Internet or e-mail.

## 2. How to pay

2.1 Credit cards: Mastercard and VISA.

2.2 Bank transfer: **NORDEA BANK FINLAND PLC, Aleksanterinkatu 36, 00020 Nordea Helsinki, Finland.**

**Account name: Michiko Toyoki designs.**

**Account no: FI08 1248 3000 2121 53. Swift: NDEAFIHH**

If you wish to transfer your payment by bank transfer, please note that all bank charges have to be paid by you, the paying party.

Please fax +358 (0)9 8754 112 with payment confirmation from the bank.

## 3. Prices

3.1 All prices exclude VAT and despatch charges. VAT and despatch costs will be added to the total amount of your order.

Despatch costs are dependent upon the size, weight, and destination of the parcel as well as the speed of delivery required.

3.2 Payment to Michiko Toyoki designs is required in advance of delivery unless specific credit arrangements are agreed in writing.

## 4. Delivery

4.1 Delivery of the goods shall be made by Michiko Toyoki designs posting the goods to you.

4.2 Delivery time is dependent upon destination of the parcel as well as the speed of delivery required.

4.3 Any dates quoted for delivery of the goods are approximate only and Michiko Toyoki designs shall not be liable for any delay in delivery of the goods however caused.

## 5. Basis of Purchase

5.1 An order may be cancelled only if done before delivery of goods by Michiko Toyoki designs.

Goods may be returned only if damaged or the order specification is incorrect. Return of goods must take place within two weeks of delivery arrival. Michiko Toyoki designs shall be under no liability in respect of any alleged defect in the goods as a result of any specifications made by you against the advice Michiko Toyoki designs.